



Terms & Conditions

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Terms and Conditions

Booking Policy

One to One Lesson Bookings and coaching programmes

Malcolm Elsmore Golf operates the following terms and conditions in respect of one to one lessons bookings:

- Lessons must be paid for in full within 24 hours of a booking being made unless otherwise agreed.
- If cancellations are within 48 hours, a refund will not be offered and is at the discretion of the Malcolm Elsmore

- Failure to show up for your booking without prior notice will result in the loss of your lesson booking.

Refund Policy

Refunds will only be given in the following circumstances;

- Exceptional circumstances such as death or serious illness/injury where the user or the intended recipient of a purchase is unable to use within the designated expiry date.
- Instances where Malcolm Elsmore has not met its requirements which are outlined in the booking purchase or which make up these terms and conditions.
- Refunds will not be given or sessions allowed to be carried over in instances resulting from extreme weather which means cancelling the session is unavoidable and is in the interest of safety but the customer may be offered to re-book at a later date at the discretion of Malcolm Elsmore.

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